

JUNE 13, 2022

2021 ANNUAL REPORT NOW AVAILABLE

The City of Campbell River has published its 2021 Annual Report online, and paper copies are available in City Hall. Key performance indicators, department summaries, images and more capture the achievements of 2021 as well as the goals and objectives we are focusing on in 2022 and beyond.

"The annual report is a detailed summary of what the City has achieved in the course of a year," says Mayor Andy Adams. "In the face of ongoing challenges, the community and the City showed resilience and strength in 2021. We thank Campbell Riverites, who made adjustments with the many changes that we all experienced."

"The City Scorecard section offers residents a snapshot of the work we do here at the City and the impact it has on the community," says City Manager Deborah Sargent. "Staff are pleased to report that the City continues to operate from a position of financial stability and resiliency while also identifying financial challenges that exist and lay ahead due to the impacts of COVID-19 and other economic factors."

City Scorecard highlights from the 2021 Annual Report include:

- 100% of construction projects completed on budget;
- 2,828 emergency calls responded to;
- 31,027 visits made to City fitness studios and weight rooms;
- Over \$100 million in building value saved from fire;
- Fine particulate never exceeded the provincial health objective average of 25 Micrograms per Cubic Metre, which translates to 0 days of poor air quality;
- 88% of citizen satisfaction survey respondents were satisfied with services and programs provided by the City; and
- 404 building permits issued.

The City is required to produce an annual report that includes the City's audited financial statements and permissive tax exemptions. This year's report deadline is June 30, 2022.

City Council will review the 2021 Annual Report at the June 27 Council meeting. Watch live, or see a recording on the City website at <u>campbellriver.ca/webcasts</u>.

To view the City of Campbell River's 2021 Annual Report, visit the City website <u>campbellriver.ca/annual-report</u> or request to view a copy at City Hall.

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Contact: Deborah Sargent, City Manager | 250-286-5740 | Deborah.Sargent@campbellriver.ca

For the most recent information on City services, please see campbellriver.ca. For general inquiries, please email info@campbellriver.ca or telephone 250-286-5700.