



June 4, 2020

Property tax notices in the mail – with important information about new payment options

City of Campbell River property owners can expect to see tax notices arrive in the mail during the first week of June. The tax notices come with a brochure outlining changes made due to COVID-19, including new payment options, and a form for pre-authorized withdrawals for 2021 property taxes.

“For everyone’s safety, we’re trying to limit in-person visits to City Hall and encourage property owners to claim the home owner grant and pay online if possible,” says Dennis Brodie, the City’s financial planning officer and tax collector. *“If you do pay at City Hall, please respect the new protective measures in place to reduce the risk of COVID-19.”*

Property tax payment changes for 2020:

- No cash payments
- Credit cards accepted (credit card fees apply) both in person and online as of June 15.
- New drive-through option – drop off paperwork and cheques for payment in the City Hall parking lot between 10 a.m. and 2 p.m. on June 18, 19, 25, 26, 30 and July 2.
- The due date for payment is July 2, with a grace period in effect until Sept. 30. After Sept 30, a 10 per cent penalty will be applied to any outstanding taxes or home owner grants.

Other payment options:

- Mail a cheque. (Post-dated cheques accepted. Due by Sept. 30 to avoid penalty.)
- Pay by debit card in person at City Hall. (Ensure transaction limits cover amount due.)
- After hours, deposit cheques in the drop box outside the front doors at City Hall.

“The balance owing on property tax notices depends on the value of the property, and on how much the value of the property changed over the last year,” Brodie adds. *“As property owners are preparing to make their payments, we remind them to check their notices and water and sewer charges to ensure active or de-activated secondary suites are correctly noted in the property tax calculation.”*

City tax notices also include amounts set by and collected for the School District, Strathcona Regional District, Regional Hospital District, Regional Solid Waste, Regional Library, BC Assessment Authority and the Municipal Finance Authority.

See answers to frequently asked property tax questions at campbellriver.ca/property-taxes. Paper copies are available at City Hall.

Property owners who have not received a tax notice by June 10 should contact the City’s Finance Department at 250-286-5715.

Important information about the Home Owner Grant:

- If eligible, the provincial grant must be applied for each year.
- Residential property owners can claim the Home Owner Grant without paying property taxes.
- Banks and financial institutions cannot claim the grant on behalf of property owners.
- Apply online at campbellriver.ca, click on Payments under Online Options then launch the Home Owner Grant application from the link (access code on tax notice beside folio number).
- Apply in person at City Hall 8:30 a.m. to 4:30 p.m. Monday to Friday, except July 1.

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Contact: Dennis Brodie, Financial Planning Officer/Tax Collector

250-286-5754