

February 16, 2022

CITY SERVICE UPDATES

CITY UPDATES ON OMICRON VARIANT AND POTENTIAL DELAYS IN SERVICE DELIVERY

With the continued spread of the Omicron variant of COVID-19 throughout communities in British Columbia, the City continues to take steps to slow and limit the spread of COVID-19 and continue delivering services as safely as possible. In early January, following the recommendations from the Provincial Health Officer, the City increased measures for City staff within the workplace to reduce the likelihood of transmission within the work environment and our community. Although service delivery impacts have been limited to date, there may be delays and interruptions due to COVID impacts affecting City staff, even as we see the Provincial restrictions begin to ease on February 16, 2022.

The City wishes to remind residents and businesses that many municipal services are now accessible online or over the phone. Residents may consider making an appointment rather than accessing drop-in front counter service where possible.

"I would like to thank employees for their commitment to maintaining service delivery through these challenging times. COVID-19 and the Omicron variant can impact City employees in a number of ways, not only for those that may need to isolate but also for those that may need to care for family members. As we approach two years of managing through the pandemic we ask for the public's patience as we continue to make every effort to provide important municipal services to the community", says Deborah Sargent, City Manager.

To learn more about how to access City services online or over the phone, contact City Hall reception at 250-286-5700 or info@campbellriver.ca.

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Contact: Elle Brovold, Corporate Officer 250-286-5709

Find more information: www.bccdc.ca/health-info/diseases-conditions/covid-19.