



PROPERTY TAXES WHAT YOU NEED TO KNOW

PAYMENT OPTIONS



ONLINE PAYMENTS

Make secure payments through your bank's online platform. The roll/folio number (located on your tax notice) is used as the account number. Payments made by online banking will be subject to penalty if rejected by the financial institution or if payment is made after July 4, 2022. Contact your financial institution for more information. Moved within the year? Please update your account number.



MAIL

Mail your cheque to 301 St. Ann's Road Campbell River, BC, V9W 4C7. Include the remittance stub found at the bottom of your tax notice. Mail must be received on or before July 4, 2022, to avoid a 10% penalty. Mail lost or delayed by the post office will be subject to a penalty.



24 HOUR DROP BOX

A drop box is located at the front doors of City Hall. Place your payment, along with the remittance stub from the bottom of your tax notice, into the secure 24-hour drop box at the front entrance to City Hall. Cheques (including post-dated) only please! The box is emptied daily, and at midnight on July 4, 2022.



FINANCIAL INSTITUTION

Property taxes can be paid at most banks and credit unions.



CREDIT AND DEBIT

Credit and Debit card payments are accepted in person at City Hall. You can also pay via credit card online at campbellriver.ca/my-city. A 2% cost recovery fee applies for payments made by credit card.



IN PERSON

City Hall is open to accept in-person tax payments, but online payments are encouraged. Hours are 8:30 a.m. to 4:30 p.m., Monday to Friday (closed on statutory holidays).



PRE-AUTHORIZED WITHDRAWAL SERVICE (PAWS)

Final withdrawal for 2022 property taxes will occur on July 4, 2022. To sign up for pre-authorized withdrawals for your 2023 property taxes, visit campbellriver.ca/property-taxes.

SIGN UP FOR E-BILLING

The City is introducing electronic billing for 2023 property taxes. To sign up:

1. Visit campbellriver.ca/my-city or scan the QR Code.
2. Login or register your property tax account.
3. Select, 'Subscribe for e-billing', to receive your 2023 Property Tax Notice by email.
4. Confirm your details and account preferences in the confirmation email.



Own more than one property? Register each one using the eight-digit folio number and six-digit access code from each Property Tax Notice. E-billing will not affect how you receive your property assessment from BC Assessment.

**Taxes DUE on
July 4, 2022**

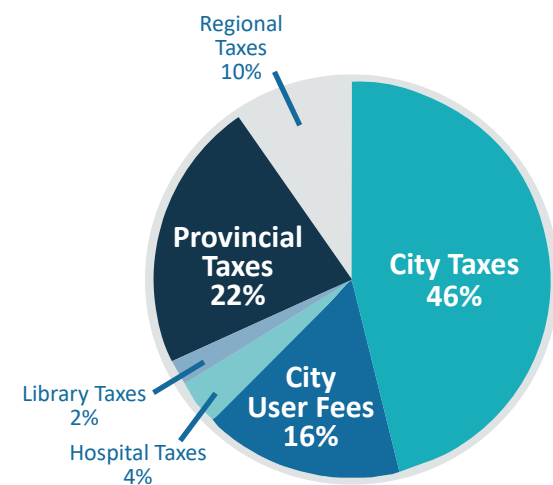
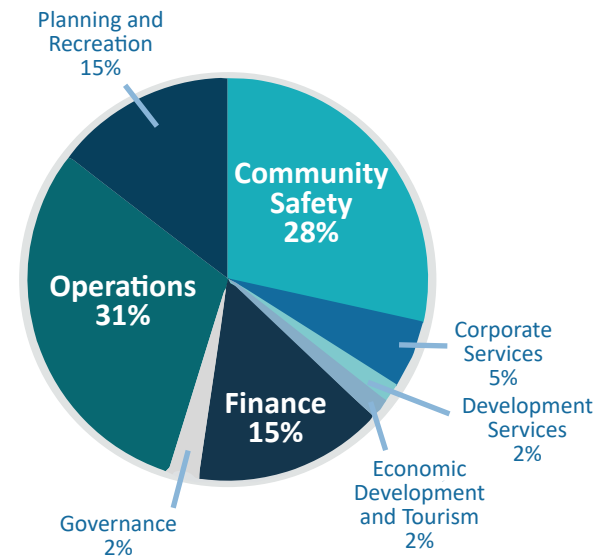
Your payment must be received by the City by **July 4, 2022** to avoid a 10% penalty. This penalty will apply to any outstanding tax balance (including unclaimed Home Owner Grants).



YOUR TAXES AND USER FEES AT WORK

City taxes and user fees fund more than 100 services, from clean water and fire protection to the spectacular sea walk and special events, such as Live Streets.

The chart to the right shows where your taxes went in 2021.



DID YOU KNOW?

Property taxes pay for approximately half the cost of City services. Other funding comes from senior government grants and user fees.

The City's award-winning Financial Stability and Resiliency Policy has helped us weather the financial impacts of COVID-19. Our budget management includes predictable, minimal property tax increases to ensure the City can maintain current services, make modest enhancements, and allocate funding to invest in critical City infrastructure.

FREQUENTLY ASKED QUESTIONS

HOW DO CAMPBELL RIVER'S PROPERTY TAXES COMPARE TO OTHER AREAS?

The City's Property Tax Policy keeps property taxation within the average for similar-sized communities across BC and on Vancouver Island.

The 2022 property tax increase is 3.13% (approximately \$37 for an average home valued at \$621,800).

WHAT'S INCLUDED ON MY PROPERTY TAX INVOICE?

Approximately one third of your annual property tax bill goes to other levels of government. This is because the City must collect and remit taxes for other government agencies, including:

- Strathcona Regional District;
- School district; and
- Hospital

Unlike many other communities, the City includes one-time residential utility charges (for water, sewer and solid waste) as part of the property tax notice. This can make the total on your tax notice appear higher than neighbouring communities that may issue separate invoices.

For more information, visit campbellriver.ca/property-taxes.



IMPORTANT INFORMATION

HOME OWNER GRANT INFORMATION

Municipalities throughout BC no longer collect Home Owner Grant applications. Everyone now applies directly to the Province of BC using an online system.

Visit gov.bc.ca/homeownergrant to apply.

Helpful hints:

- Jurisdiction Number is 336.
- Roll/Folio Number is located on your 2022 property tax notice.

Complete your application by July 4, 2022 to avoid a 10% penalty.

If you are unable to apply online, call the Province of BC at 1-888-355-2700 for assistance.

Refer to the back of your tax notice for additional Home Owner Grant information.

PROVINCIAL TAX DEFERMENT PROGRAMS

Programs are available for people 55 and older, a surviving spouse or person with a disability or for families with children.

For more information, visit: gov.bc.ca/propertytaxdeferral

SECONDARY SUITES AND DOUBLE USER FEES

Homes with secondary suites pay double user fees for water, sewer and solid waste. Check your tax notice carefully – particularly if you have recently deactivated a secondary suite.

Notify us at taxes@campbellriver.ca if your user fees require adjustment.

ARREARS AND DELINQUENT TAXES

Property taxes must be paid within three years of being issued or the property will be sold by the City to recover taxes owing, subject to interest and in accordance with the Local Government Act. If delinquent taxes are not paid by 10 a.m. on September 26, 2022 the property will be sold through the tax sale process.

LOCAL GOVERNMENT ELECTIONS SATURDAY, OCTOBER 15, 2022

Campbell River voters will elect one Mayor and six Councillors for a four-year term on **Saturday, October 15, 2022**.

Recently moved? Update your voter registration with Elections B.C at elections.bc.ca or call **1-800-661-8683** toll free, Monday to Friday, from 8:30 a.m. to 4:30 p.m.

For more information, visit campbellriver.ca/elections2022.

