

March 17, 2020

Call or email – City reducing operations, closing doors to more facilities due to COVID-19

The City of Campbell River is closing doors to public visitors at most facilities until further notice – so plan to call or email if you need service. Only the airport and the RCMP detachment front counter will be available for in-person access. Police information and fingerprint checks will only be available for health care workers.

Public transit buses continue to run at this time, with a reminder for riders to regularly clean hands, sneeze or cough into your elbow and maintain a social distance of two metres (six feet).

“Public health is our top priority, and we are making these changes to help slow and limit the spread of the virus,” says city manager Deborah Sargent.

Buildings to close to the public at the end of the working day today include City Hall, Enterprise Centre, downtown fire hall, Downtown Safety Office, Dogwood Operations and Evergreen Water Operations and Water Supply Centre.

- City Hall: info@campbellriver.ca or call 250-286-5700
- Dogwood Operations Centre (for water, sewer, parks, roads): dogwood.centre@campbellriver.ca or call 250-286-4033
- Downtown Safety Office: bylaw@campbellriver.ca or call 250-286-5776
- Recreation: recandculture@campbellriver.ca
- Find contact information for other departments under Contact Us on the City’s website

The City’s Norm Wood Environmental Centre was closed to the public on March 13. The Sportsplex and Community Centre were closed to the public at the end of the day March 16. The City will work to refund fees for programs that have been suspended and to extend memberships or fitness passes that cannot be used while facilities are closed. We will share more information when details are available.

“We will do our best to maintain contact with people who need to reach us, but, in keeping with the direction for people to stay home as much as possible to slow or limit the spread of the virus, we will require people to phone or email us rather than coming into our facilities,” Sargent adds.

In keeping with direction from federal and provincial authorities, the City is also working to reduce the number of employees coming into work.

“We’re determining how we can continue to provide services with some employees working from home,” Sargent says. *“This will slow down some services, and we’ll do our best to keep people informed about changes. In the meantime, we urge everyone to do your part to help slow and limit the spread of the virus. Please, stay home as much as possible during this extraordinarily challenging time.”*

Find information on City services and changes related to the coronavirus at: campbellriver.ca/COVID-19

Find provincial health information at www.bccdc.ca

Public facilities such as the museum, library, art gallery, Maritime Heritage Centre, Tidemark Theater and Visitor Information Centre and Sybil Andrews Cottage are also closed to the public until further notice.

The Strathcona Gardens Recreation Complex is also closed. Strathcona Regional District residents who need assistance or have questions are encouraged to call 250-830-6700 or see srd.ca/contact for specific department contact emails and phone numbers.

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250-286-5740