



# TAXES DUE

Unpaid 2019 property taxes (including unclaimed home owner grants) are subject to a penalty of 10% if not paid or claimed by July 2, 2019. NO EXCEPTIONS.

## WHAT YOU NEED TO KNOW TO PAY YOUR TAXES

The City of Campbell River provides a variety of payment methods for your convenience.

**PRE-AUTHORIZED WITHDRAWAL SERVICE (PAWS)** — Final withdrawals for 2019 property tax payments will occur on July 2, 2019. Completed home owner grant applications must be received at City Hall no later than June 15, 2019 to ensure the City withdraws the net balance only.



SIGN-UP FOR 2020 PRE-PAYMENT

The pre-authorized withdrawal system for property taxes allows you to pay your taxes and user fees over equal monthly payments throughout the year rather than one single bill due in July. See enclosed application and information sheet for details, or contact us at 250-286-5715 with questions.

**FINANCIAL INSTITUTION** — Property taxes can be paid at most banks and credit unions. NOTE: BANKS CANNOT PROCESS OR ACCEPT HOME OWNER GRANTS but you can apply online at [www.campbellriver.ca](http://www.campbellriver.ca).

**MAIL** — To City of Campbell River Finance Department, 301 St. Ann's Road, Campbell River, BC V9W 4C7. Mail must be received on or before July 2, 2019 to avoid penalty. MAIL LOST OR DELAYED BY THE POST OFFICE WILL BE SUBJECT TO PENALTY.

**IN PERSON** — The Finance Department is open Monday to Friday 8:30 a.m. to 4:30 p.m (closed statutory holidays). Cash, Interac (please ensure daily limit covers payment) and cheque are accepted.

SORRY, CREDIT CARDS ARE NOT ACCEPTED.

If paying by cheque, make cheque payable to the City of Campbell River. Please note your folio number on the front of your cheque. Post-dated cheques are accepted at City Hall. Returned cheques constitute non-payment of taxes and will be subject to penalty, interest and a \$25 service charge. Cheques can be deposited in the 24-hour drop box at the front door to City Hall.

**AFTER HOURS DROP BOX** — A drop box is located at the front doors of City Hall. The box will be emptied at midnight on July 2, 2019 and any payments made after that time are subject to penalty.

**ONLINE BANKING** — For online banking, the folio number is used as the account number. Moved within the year? Please update your folio number. Payments by online banking will be subject to penalty if rejected by financial institution or if payment is made after July 2, 2019. Contact your financial institution for more information.

**PAYMENT BY MORTGAGE COMPANY** — Financial institutions can pay property taxes on your behalf if arranged through a mortgage agreement. Contact your mortgage company for more information.

Find more information at [campbellriver.ca/property-taxes](http://campbellriver.ca/property-taxes).



301 St. Ann's Road  
Campbell River, BC V9W 4C7  
taxes@campbellriver.ca  
250.286.5715

## IMPORTANT INFORMATION

### HOME OWNER GRANT PROGRAM

The Provincial Home Owner Grant is available to homeowners who live in their home as their primary residence.

- ❖ If eligible, you must apply for the grant each year.
- ❖ A tax payment is not required to claim the grant.
- ❖ Unclaimed grants are treated as unpaid taxes and subject to a 10% penalty added to the amount owing after July 2, 2019.
- ❖ All claims must be received by end of day July 2, 2019. Mail lost or delayed by the post office will be subject to penalty.

Claim your Home Owner Grant online at [www.campbellriver.ca](http://www.campbellriver.ca) and click on Payments under Online Options. Use the folio number and access code on the annual Property Tax Notice. Remember to save the confirmation page after completing the online application.

### PROVINCIAL TAX DEFERMENT PROGRAMS

Programs are available for people 55 and older, a surviving spouse or person with a disability or for families with children. Find more information on available programs, online at: [www.sbr.gov.bc.ca/individuals/property\\_taxes/property\\_tax\\_deferment/ptd.htm](http://www.sbr.gov.bc.ca/individuals/property_taxes/property_tax_deferment/ptd.htm)

### SECONDARY SUITES & DOUBLE USER FEES

Homes with secondary suites pay double user fees for water, sewer and solid waste. Please check your tax notice carefully—particularly if you have recently deactivated a secondary suite.

Please notify us at 250-286-5715 if user fees require adjustment.

### ARREARS AND DELINQUENT TAXES

Property taxes must be paid within three years of being issued or the property will be sold by the City to recover taxes owing, subject to interest and in accordance with the Community Charter. If delinquent taxes are not paid by September 30, 2019, the property will be sold through the tax sale process.

Remember to claim your home owner grant (if eligible) on or before July 2, 2019, regardless of payment method.



## CITY SERVICES & PROPERTY TAX NOTICE

### MESSAGE FROM THE CITY

Campbell River continues to build on its award-winning financial planning and community development, ensuring funding and resources to replace older infrastructure and provide modest service enhancements.

Recent construction highlights include the City's new \$28.1 million water intake system and water supply centre (funded largely by BC Hydro), as well as safety and access improvements for the popular Big Rock Boat Ramp (funded through Federal Gas Tax proceeds) and the start of multi-year \$27 million sewer and above-ground upgrades along Highway 19A.

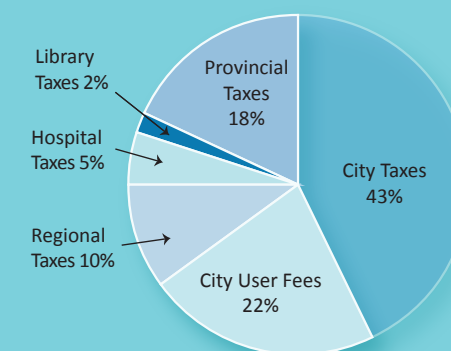
Investment by government, service organizations and private business built hundreds of new housing units over the past year. Many new subdivisions and multiple housing and rental unit projects are currently in the approval process to meet new demand with Campbell River's near-zero vacancy rate. The City continues to work with BC Housing to identify affordable and supportive housing opportunities, particularly for people at risk of homelessness.

Downtown revitalization continues through small initiatives such as parklets, new lighting and CR Live Streets. The Downtown Safety Office on Shoppers Row (funded from casino proceeds), additional bylaw enforcement and RCMP resources, plus a senior planner focused on affordable housing, help ensure appropriate behaviour downtown – and collaboration with social service agencies working at street level. Building on the City's long-term outlook, we are planning to adapt to climate change, through energy efficiency initiatives, wildfire preparedness and long range planning to address sea level rise.

Dedicated to making the most of our potential, the City of Campbell River is proud to serve our community.

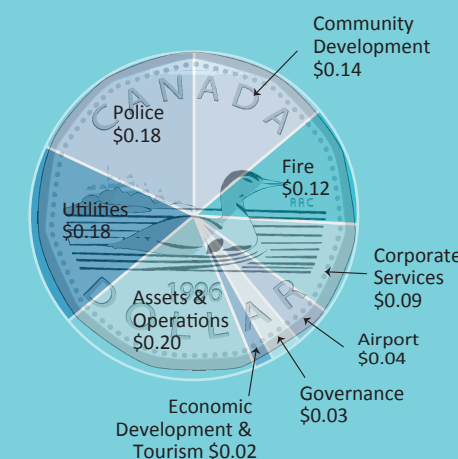
### DID YOU KNOW?

The City of Campbell River must collect and remit taxes for other government agencies, such as the Strathcona Regional District, school district and hospital. Approximately one third of your annual property tax bill goes to other levels of government.



### YOUR TAXES & USER FEES AT WORK

Every dollar of City taxes & user fees pays for these services:



# TAXES DUE

Avoid a 10% penalty





# Your Tax & User Fee Dollars At Work

Building and maintaining critical infrastructure such as roads, water and sewer systems and essentials like emergency response and garbage, recycling and yard waste collection are among the more than 100 services the City provides. The City also takes care of parks, sports fields, trails and seawalk, along with the outdoor pool and recreation and cultural facilities for more than 35,000 local residents.

## 17 FACILITIES

- Spirit Square
- Community Centre
- Tidemark Theatre
- Discovery Pier
- Splashpark
- Playgrounds
- Museum



## EMERGENCY SERVICES

- Police protection
- Fire suppression
- E911 Fire dispatch



## TRANSPORTATION IMPROVEMENTS

- Bike lanes
- Sidewalk infill
- Asphalt overlay
- LED streetlights
- More bus stops and service hours



## MORE THAN 260 KILOMETRES OF SEWER MAIN



## 15 SEWAGE COLLECTION PUMPING STATIONS



## 43 KILOMETRES OF TRAILS AND PEDESTRIAN WALKWAYS



## TWO BOAT RAMPS



## 190 KILOMETRES OF STORMWATER PIPES AND DRAINAGE IMPROVEMENTS



## 3,325 STREET TREES



HIGH-QUALITY DRINKING WATER AND WATER FOR FIRE PROTECTION FROM CITY-OWNED AND OPERATED SYSTEM



CURBSIDE GARBAGE COLLECTION FOR MORE THAN 10,300 HOMES

## ECONOMIC DEVELOPMENT AND TOURISM SERVICES



280 KILOMETRES OF ROADWAYS



DEVELOPMENT SERVICES

- Building inspections
- Permitting



THREE SPORTING FACILITIES, WITH:

- nine ball, and five soccer fields
- Tennis and sand volleyball courts
- Skatepark



CR LIVE STREETS MUSIC AND ENTERTAINMENT

- Special events
- Canada Day
- Spirit Square programs



337 ACRES OF PARKS



ENERGY EFFICIENCY PROJECTS



YBL AIRPORT SERVICES

