

The City of Campbell River's Residential Appliance Rebate

Clothes washers are the second highest water users in a home. Replacing your old washing machine with a high efficiency machine can save you up to 64,000 liters of water per year. Dishwashers also account for a large percentage of water use in the home. Installing a water efficient dishwasher can also help save water and money. This program encourages residents to replace their old washing machines or dishwashers with high efficiency models in order to conserve water and energy.

Why should I replace my old appliance?

Switching to a high efficiency ENERGY STAR washing machine could save up to 64,000 liters of water per year. Washing machines are the second highest user of water (after toilets), accounting for 13% of water used in the home. An older washing machine will use up to 54,000 liters of water annually. Replacing your old washing machine with a high efficiency machine can save you up to 64,000 liters of water per year. Older dishwashers are also big consumers, as they can use up to 68,000 liters of water annually. Installing a water efficient ENERGY STAR dishwasher can save up to 3,790 liters of water annually. Replacing an old washing machine with an ENERGY STAR washing machine can save water, energy and money.

Why is the City of Campbell River promoting this program?

This is an opportunity for the City and the residents of Campbell River to significantly reduce water consumption. Using less volume of water per wash will help conserve our valuable and high quality water, while saving money at the same time.

Water conservation within the City of Campbell River will help save on operating costs as it will defer construction of new facilities to accommodate an increasing water demand.

Does my washing machine/dishwasher qualify for the rebate?

Check out the list of approved appliances that are eligible for the rebate at <https://www.energystar.gov/productfinder/product/certified-clothes-washers/results> for clothes washers and <https://www.energystar.gov/productfinder/product/certified-residential-dishwashers/results> for dishwashers.

Where can I purchase high-efficiency dishwasher or washing machine?

Most hardware stores and local home stores carry ENERGY STAR washing machines and dishwashers. The City has teamed up with several local hardware stores in order to make it

easier for you to choose a model that is eligible for the rebate. When you go to a local hardware store look for the City of Campbell River Appliance Rebate program label, indicating that the appliance model is eligible for the rebate.

Where do I dispose of my old appliance?

Old dishwashers and washing machines may be taken to the ReStore located on 1725B Willow Street Campbell River, BC V9W 3M8. They must be in good working condition to be donated to the ReStore. If the appliance does not work properly, it can still be taken to the ReStore as they will scrap it for metal, which is one of their primary sources of funding.

ReStore
1725 Willow Street Campbell River BC V9W 3M8
Monday – Saturday 9 AM – 5 PM
(250) 830 1493

Where do I submit my application?

You can submit your completed application form online at water.wise@campbellriver.ca or mail us the hard copy to 385 S. Dogwood Street, Campbell River, BC V9W 8C8.

Can I still apply for this rebate if my old appliance no longer works?

Yes. The old appliance does not need to be in working order to apply for the rebate.

Can I apply for this rebate if I don't own an old dishwasher or washing machine?

Yes. You don't need to own an existing dishwasher or washing machine in order to apply for this rebate. The purchased model simply needs to be new, and must have an ENERGY STAR designation.

Does new construction qualify for a rebate?

The City of Campbell River encourages the installation of high efficiency appliances in new construction. However, since high efficiency appliances are required by provincial law, no rebates are available for new construction at this time.

Is there a time limit to the rebate?

Yes, you must submit your application form, with all the required documents within 90 days of purchase of the new appliance. Rebates are evaluated on a first come, first served basis, depending on remaining funding available.

Will the City verify the installation of the high efficiency appliance?

The City of Campbell River reserves the right to arrange an inspection of your newly installed high efficient appliance.

How do I apply?

1. Read the appliance rebate brochure. Brochures are available online or may be picked up at City Hall.
2. Determine your eligibility.
3. Purchase and install an ENERGY STAR washing machine or dishwasher and save the receipt.
4. Fill out the application form that is attached to the rebate brochure.
5. If you would like to recycle your old appliance take it to the ReStore.
6. Mail your completed application package to 385 South Dogwood Street, Campbell River, BC, V9W 8C8 or submit it online.
7. Application package must include:
 - Completed and signed application form
 - original sales receipt

How does the application approval process work?

Rebates are evaluated on a first come, first serve basis, depending on remaining funding available.

How do I determine my eligibility?

To be eligible for an appliance rebate you must meet all the following requirements:

- Reside within the City of Campbell River
- Must be purchasing an ENERGY STAR dishwasher or washing machine from the approved models list that can be found at www.campbellriver.ca/waterconservation.
- Only two appliance rebate per household: one washing machine and one dishwasher.

Where can I find more information on this program or other water conservation programs?

For more information on the Appliance Rebate Program and other water conservation initiatives visit www.campbellriver.ca/waterconservation or call the Water Wise Hotline at 250 203 2316.

