

Campbell River Fire Department Performance Measurements Incidents - 5 Year Comparison

Total Incidents by Type

| Incident Type | 2011 | 2012 | 2013 | 2014 | 2015 | AVERAGE |
|--|-------------|---------------|---------------|---------------|---------------|---------------|
| Abandoned 911 | 1 | 1 | 0 | 1 | 0 | 1 |
| Alarms | 143 | 150 | 135 | 169 | 148 | 149 |
| Alarms Non-Emergency | 20 | 21 | 28 | 36 | 31 | 27 |
| Aviation Incident | | | 1 | 1 | 1 | 1 |
| Beach/Brush/Misc. Outdoor Emergency | 42 | 74 | 31 | 35 | 40 | 44 |
| Beach/Brush/Misc. Outdoor Non-Emergency | 138 | 179 | 195 | 217 | 277 | 201 |
| Bomb Threat | 2 | | 1 | 0 | 0 | 1 |
| Carbon Monoxide | 5 | 18 | 3 | 4 | 3 | 7 |
| Carbon Monoxide Non-Emergency | 8 | 12 | 15 | 10 | 12 | 11 |
| Chimney Fire | 17 | 16 | 15 | 17 | 21 | 17 |
| First Responder | 1303 | 1552 | 1534 | 1661 | 2033 | 1617 |
| Fuel - Leak/Spill/Other Emergency | | 3 | 3 | 1 | 4 | 3 |
| Fuel - Leak/Spill/Other Non-Emergency | 14 | 10 | 20 | 13 | 19 | 15 |
| Garbage Container | 6 | 7 | 4 | 6 | 4 | 5 |
| Hazmat | 7 | 2 | 4 | 3 | 2 | 4 |
| Hydro Trouble | 33 | 57 | 12 | 28 | 29 | 32 |
| Marine Incident | 2 | 2 | 3 | 6 | 2 | 3 |
| Mutual Aid | 1 | 1 | 0 | 2 | 0 | 1 |
| MV Fire | 18 | 13 | 18 | 20 | 15 | 17 |
| MV Incident | 132 | 135 | 141 | 158 | 147 | 143 |
| MV Incident - Ped Struck | 18 | 22 | 10 | 6 | 6 | 12 |
| MVI/Extrication | | | | 3 | 3 | 3 |
| Natural Gas Line Break | 8 | 5 | 4 | 7 | 6 | 6 |
| Natural Gas/Propane Emergency | 9 | 10 | 5 | 7 | 8 | 8 |
| Natural Gas/Propane Non-Emergency | 9 | 18 | 20 | 10 | 18 | 15 |
| Public Service | 46 | 63 | 43 | 59 | 79 | 58 |
| Rescue/Extrication | 17 | 10 | 14 | 17 | 18 | 15 |
| Resue-High Angle/Confined/Other | 1 | 3 | 1 | 3 | 0 | 2 |
| Structure Fire | 22 | 23 | 22 | 26 | 31 | 25 |
| Structure - Electrical Trouble | 7 | 8 | 7 | 25 | 13 | 12 |
| Structure - Smoke | 17 | 22 | 20 | 9 | 24 | 18 |
| Structure - Smoke Odour | 7 | 16 | 7 | 5 | 10 | 9 |
| Total Incidents per Year | 2053 | 2453 | 2316 | 2565 | 3004 | 2478 |
| Percentage +/- from Previous Year | | 19.48% | -5.58% | 10.75% | 17.12% | 10.44% |

Incidents by Category

| Incident Category | 2011 | 2012 | 2013 | 2014 | 2015 | Average |
|----------------------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Medical Calls | 1303 | 1552 | 1534 | 1661 | 2033 | 1617 |
| Fire Calls - Emergency * | 498 | 573 | 446 | 528 | 512 | 511 |
| Fire Calls - Non-Emergency | 252 | 328 | 336 | 376 | 459 | 350 |
| Total | 2053 | 2453 | 2316 | 2565 | 3004 | 2478 |
| * Possible Entries | 206 | 231 | 198 | 231 | 229 | 219 |

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Emergency Turn Out Times by Apparatus

Station 1 area

| Apparatus | 2011 | 2012 | 2013 | 2014 | 2015 | AVERAGE |
|-----------|-------|-------|-------|---------|---------|--------------|
| Engine 1 | 01:21 | 01:29 | 01:14 | 0:01:15 | 0:01:18 | 01:19 |
| Pump 1 | 02:02 | 15:11 | 16:44 | n/a | 0:04:09 | 09:32 |
| Engine 2 | 02:00 | 01:51 | 02:10 | 0:05:36 | 0:06:37 | 03:39 |
| Pump 2 | 12:38 | 02:56 | 11:06 | 0:09:13 | 0:07:29 | 08:40 |
| Ladder 1 | 07:45 | 05:22 | 07:29 | 0:09:10 | 0:05:36 | 07:04 |
| Rescue 1 | 14:43 | 10:10 | 08:40 | 0:20:28 | 0:13:58 | 13:36 |
| Tender 1 | 07:42 | 09:01 | 04:38 | 0:15:45 | 0:06:44 | 08:46 |

Emergency Response Times by Apparatus

Station 1 area

| Apparatus | 2011 | 2012 | 2013 | 2014 | 2015 | AVERAGE |
|-----------|-------|-------|-------|---------|---------|--------------|
| Engine 1 | 05:37 | 05:44 | 04:45 | 0:05:04 | 0:05:11 | 05:18 |
| Pump 1 | 07:59 | 21:00 | 27:02 | n/a | 0:10:30 | 18:40 |
| Engine 2 | 07:17 | 06:23 | 06:59 | 0:15:19 | 0:15:29 | 09:00 |
| Pump 2 | 21:29 | 10:19 | 22:08 | 0:25:36 | 0:12:58 | 19:53 |
| Ladder 1 | 13:44 | 09:47 | 10:31 | 0:13:28 | 0:09:56 | 11:52 |
| Rescue 1 | 20:13 | 15:11 | 14:33 | 0:23:04 | 0:21:07 | 18:15 |
| Tender 1 | 19:03 | 21:46 | 07:40 | 0:26:14 | 0:16:52 | 18:41 |

Emergency Turn Out Times by Apparatus

Station 2 area

| Apparatus | 2011 | 2012 | 2013 | 2014 | 2015 | AVERAGE |
|-----------|-------|-------|-------|---------|---------|--------------|
| Engine 1 | 01:25 | 01:28 | 01:16 | 0:01:11 | 0:01:23 | 01:20 |
| Pump 1 | n/a | 00:02 | 08:35 | 0:18:31 | n/a | 09:03 |
| Engine 2 | 04:59 | 04:43 | 05:18 | 0:06:02 | 0:06:09 | 05:16 |
| Pump 2 | 07:49 | 07:22 | 11:13 | 0:08:31 | 0:09:35 | 08:44 |
| Ladder 1 | 04:34 | 06:06 | 02:01 | 0:06:07 | 0:09:16 | 04:42 |
| Rescue 1 | 09:27 | 22:42 | 06:24 | 0:27:10 | 0:39:47 | 16:26 |
| Tender 1 | n/a | n/a | n/a | n/a | n/a | n/a |

Emergency Response Times by Apparatus

Station 2 area

| Apparatus | 2011 | 2012 | 2013 | 2014 | 2015 | AVERAGE |
|-----------|-------|-------|-------|---------|---------|--------------|
| Engine 1 | 09:50 | 10:25 | 09:22 | 0:09:42 | 0:10:00 | 09:50 |
| Pump 1 | 05:15 | 05:44 | n/a | 0:21:56 | n/a | 05:30 |
| Engine 2 | 10:02 | 10:13 | 09:54 | 0:08:55 | 0:09:56 | 09:46 |
| Pump 2 | 10:39 | 11:52 | 15:04 | 0:12:05 | 0:13:57 | 12:25 |
| Ladder 1 | 13:02 | 13:41 | 11:33 | 0:14:02 | 0:20:24 | 13:05 |
| Rescue 1 | 11:22 | 18:52 | 13:22 | 0:36:58 | n/a | 20:08 |
| Tender 1 | n/a | n/a | n/a | n/a | n/a | n/a |

NOTE: Turn out time is the time from paged to en route and Response time is the time from Paged to on scene.

Campbell River Fire Department Performance Measurements Inspections - 5 Year Comparison

Total Inspectable Properties by BCBC Occupancy Classification

(Includes hydrant properties)

| BCBC Occupancy Classification | 2011 | 2012 | 2013 | 2014 | 2015 |
|-------------------------------|------|------|-------------|-------------|-------------|
| GRP A/DIV 1 | | | 3 | 3 | 3 |
| GRP A/DIV 2 | | | 207 | 175 | 177 |
| GRP A/DIV 3 | | | 4 | 4 | 4 |
| GRP A/DIV 4 | | | 0 | 0 | 0 |
| GRP B/DIV 1 | | | 1 | 1 | 1 |
| GRP B/DIV 2 | | | 13 | 13 | 13 |
| GRP C | | | 126 | 122 | 124 |
| GRP D | | | 368 | 347 | 348 |
| GRP E | | | 326 | 278 | 279 |
| GRP F/DIV 1 | | | 27 | 27 | 27 |
| GRP F/DIV 2 | | | 286 | 273 | 272 |
| GRP F/DIV 3 | | | 81 | 80 | 80 |
| GRP V | | | 1 | 2 | 2 |
| Unknown Class (not entered) | | | | 57 | 64 |
| TOTAL | | | 1443 | 1382 | 1394 |

Total Inspections completed by BCBC Occupancy Classification

| BCBC Occupancy Classification | 2011 | 2012 | 2013 | 2014 | 2015 |
|----------------------------------|------------|------------|------------|------------|-------------|
| GRP A/DIV 1 | 2 | 2 | 0 | 3 | 3 |
| GRP A/DIV 2 | 99 | 116 | 77 | 87 | 187 |
| GRP A/DIV 3 | 2 | 4 | 3 | 4 | 3 |
| GRP A/DIV 4 | 0 | 0 | 0 | 0 | 0 |
| GRP B/DIV 1 | 0 | 1 | 0 | 1 | 1 |
| GRP B/DIV 2 | 12 | 12 | 6 | 7 | 14 |
| GRP C | 136 | 126 | 139 | 140 | 150 |
| GRP D | 160 | 222 | 165 | 188 | 185 |
| GRP E | 126 | 221 | 129 | 167 | 180 |
| GRP F/DIV 1 | 5 | 4 | 5 | 14 | 19 |
| GRP F/DIV 2 | 143 | 126 | 152 | 197 | 166 |
| GRP F/DIV 3 | 42 | 22 | 36 | 38 | 37 |
| GRP V | 0 | 0 | 1 | 0 | 2 |
| GRP O | 0 | 2 | 0 | 0 | 0 |
| Unknown Class (not entered) | 14 | 12 | 7 | 11 | 27 |
| TOTAL | 741 | 870 | 720 | 857 | 974 |
| Inspections Due Each Year | | | | | 1150 |

Campbell River Fire Department Performance Measurements Inspections - 5 Year Comparison

Inspection Status by Classification (percent satisfactory)

| BCBC Occupancy Classification | 2011 | 2012 | 2013 | 2014 | 2015 |
|-------------------------------|------------|------------|------------|------------|------------|
| GRP A/DIV 1 | 100% | 50% | n/a | 67% | 100% |
| GRP A/DIV 2 | 67% | 69% | 78% | 54% | 93% |
| GRP A/DIV 3 | 100% | 50% | 67% | 75% | 33% |
| GRP A/DIV 4 | n/a | n/a | n/a | n/a | n/a |
| GRP B/DIV 1 | n/a | 100% | n/a | 100% | 100% |
| GRP B/DIV 2 | 92% | 83% | 100% | 71% | 100% |
| GRP C | 60% | 56% | 59% | 61% | 65% |
| GRP D | 61% | 58% | 50% | 68% | 68% |
| GRP E | 60% | 60% | 52% | 52% | 66% |
| GRP F/DIV 1 | 60% | 100% | 80% | 86% | 100% |
| GRP F/DIV 2 | 56% | 69% | 64% | 63% | 77% |
| GRP F/DIV 3 | 62% | 86% | 72% | 58% | 81% |
| GRP V | n/a | n/a | 0% | n/a | 100% |
| GRP O | n/a | 100% | n/a | n/a | n/a |
| Unknown Class (not entered) | 50% | 42% | 43% | 45% | 93% |
| AVERAGE | 70% | 71% | 60% | 67% | 83% |

Completed inspections by Company & FPO per year

| Company | 2011 | 2012 | 2013 | 2014 | 2015 |
|---|------------|------------|------------|------------|------------|
| A Shift | 81 | 131 | 49 | 132 | 155 |
| B Shift | 160 | 94 | 169 | 198 | 109 |
| C Shift | 157 | 124 | 191 | 143 | 165 |
| D Shift | 196 | 318 | 205 | 252 | 170 |
| FPO | 124 | 129 | 83 | 132 | 375 |
| Unknown (not entered) | 23 | 74 | 23 | 0 | 0 |
| Total Inspections completed per year | 741 | 870 | 720 | 857 | 974 |

Inspection Status for Company & FPO (percent satisfactory)

| Company | 2011 | 2012 | 2013 | 2014 | 2015 |
|---------------------------------------|------------|------------|------------|------------|------------|
| A Shift | 68% | 57% | 61% | 65% | 57% |
| B Shift | 47% | 70% | 63% | 56% | 59% |
| C Shift | 46% | 52% | 51% | 51% | 55% |
| D Shift | 75% | 68% | 59% | 66% | 77% |
| FPO | 71% | 72% | 72% | 64% | 97% |
| Unknown (not entered) | 61% | 38% | 70% | n/a | n/a |
| Total Satisfactory Inspections | 61% | 63% | 60% | 61% | 76% |