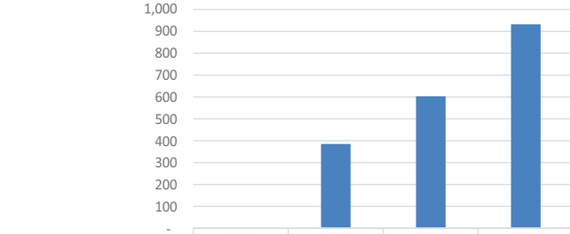
ONLINE ACCESS — IT'S EASY

PRE-AUTHORIZED WITHDRAWAL SYSTEM

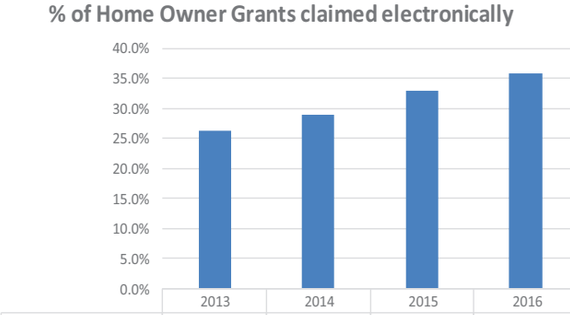
The pre-authorized withdrawal system for property taxes allows you to pay your taxes and user fees over equal monthly payments throughout the year rather than one single bill due in July. Please refer to the enclosed application and information sheet or contact us at 250-286-5715 with questions.



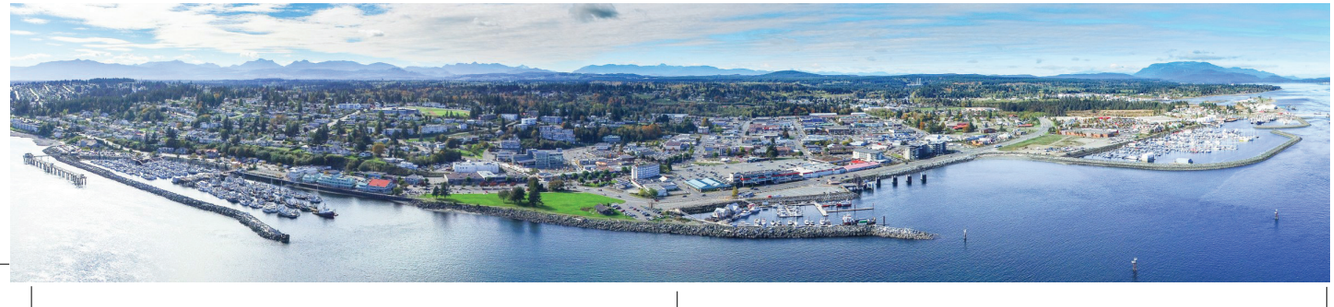
	2013	2014	2015	2016
Taxpayers on Pre-Authorized Payment Plan	-	383	603	930

ONLINE HOME OWNER GRANT APPLICATION

The Home Owner Grant may be claimed electronically at the City of Campbell River website. Visit **www.campbellriver.ca** and click on **Payments** under **Online Options**. Use the folio number and access code on the annual Property Tax Notice. *Remember to save the confirmation page after completing the online application*.



	2013	2014	2015	2016
% of Home Owner Grants claimed electronically	26.4%	28.9%	32.9%	35.80%



IMPORTANT INFORMATION

HOME OWNER GRANT PROGRAM

The Provincial Home Owner Grant is available to homeowners who live in their home as their primary residence.

- **If eligible, you must apply for the grant each year.**
- **A tax payment is not required to claim the grant.**
- **Unclaimed grants are treated as unpaid taxes and subject to a 10% penalty added to the amount owing after July 4, 2017.**
- **All claims must be received by end of day July 4, 2017. Mail lost or delayed by the post office will be subject to penalty.**

PROVINCIAL TAX DEFERMENT PROGRAMS

Programs are available for people 55 and older, a surviving spouse or person with a disability or for families with children. Find more information on available programs, online at:
www.sbr.gov.bc.ca/individuals/property_taxes/property_tax_deferment/ptd.htm

SECONDARY SUITES & DOUBLE USER FEES

- Homes with secondary suites pay double user fees for water, sewer and solid waste.
- Please check your tax notice carefully—particularly if you have recently deactivated a secondary suite.

Please notify us at 250-286-5715 if user fees require adjustment.

ARREARS AND DELINQUENT TAXES

Property taxes must be paid within three years of being issued or the property will be sold by the City to recover taxes owing, subject to interest and in accordance with the Community Charter. If delinquent taxes are not paid by September 25, 2017, the property will be sold through the tax sale process.

City of Campbell River

301 St. Ann's Road
Campbell River, BC V9W 4C7
Telephone: 250-286-5715
Email: taxes@campbellriver.ca
www.campbellriver.ca

METHODS OF PAYMENT

Unpaid 2017 property taxes (including unclaimed Home Owner Grants) are subject to a penalty of 10% if not paid or claimed by July 4, 2017. **NO EXCEPTIONS.**

- **PRE-AUTHORIZED WITHDRAWAL SERVICE** — Final withdrawals for 2017 property tax payments will occur on July 4, 2017. Completed Home Owner Grant applications must be received at City Hall no later than June 15, 2017 to ensure the City withdraws the net balance only.
- **BY CHEQUE** — Make cheque payable to the City of Campbell River. Post dated cheques are accepted at City Hall. Returned cheques constitute non-payment of taxes and will be subject to penalty, interest and a $25 service charge. Cheques can be deposited in the 24-hour drop box at the front door to City Hall.
- **INTERAC** — At City Hall (please ensure daily limit covers payment). **SORRY, CREDIT CARDS ARE NOT ACCEPTED**.
- **MAIL** — To City of Campbell River Tax Department, 301 St. Ann's Road, Campbell River, BC V9W 4C7. Mail must be received on or before July 4, 2017 to avoid penalty. **MAIL LOST OR DELAYED BY THE POST OFFICE WILL BE SUBJECT TO PENALTY.**
- **ONLINE BANKING** — For online banking, the folio number is used as the account number. If you have moved within the year, please ensure you have updated your folio number. Payments by online banking will be subject to penalty if rejected by your financial institution or if payment is made after your financial institution's local cut off time on July 4, 2017. Contact your financial institution for more information.
- **PAYMENT AT MOST BANKS** — You can pay your property taxes at most financial institutions. **NOTE THAT YOUR BANK CANNOT PROCESS OR ACCEPT YOUR HOME OWNER GRANT**.
- **PAYMENT BY MORTGAGE COMPANY —** Your financial institution can pay your taxes on your behalf if arranged through your mortgage agreement. Contact your mortgage company for more information.

CLAIM THE HOME OWNER GRANT (IF ELIGIBLE) ON OR BEFORE JULY 4, 2017, REGARDLESS OF PAYMENT METHOD.

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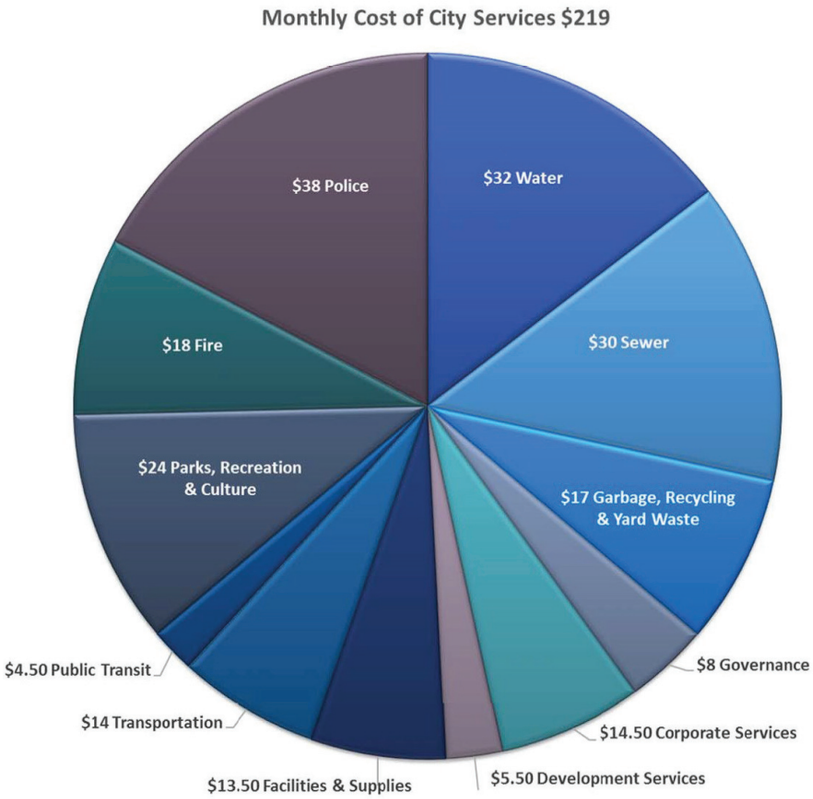
CITY SERVICES FUNDED BY TAXES & USER FEES

DID YOU KNOW? The average single family home (valued at $303,000) will pay approximately $219 per month for more than 100 City services.

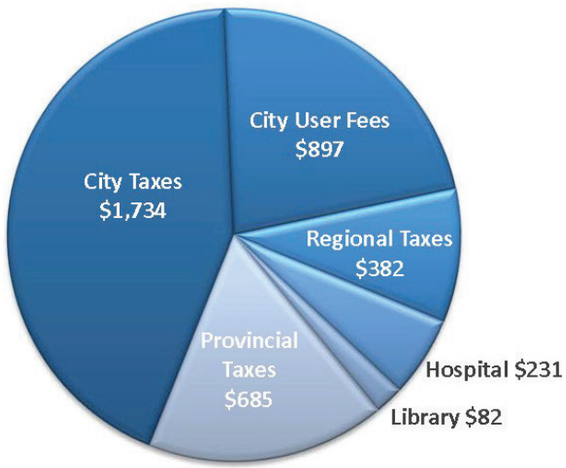


HOW TAXES ON AN AVERAGE HOME HAVE CHANGED FROM 2016

2017 Average Campbell River Home Value— $303,000 (2016 — $291,200)

Levy	2017	2016	Change ($)	Change (%)
School Taxes	671	706	(34)	(4.9%)
Municipal Finance Authority	0	0	0	4.1%
BC Assessment	13	16	(3)	(17.2%)
TOTAL PROVINCIAL TAXES	685	722	(37)	(5.1%)
Regional Library	82	80	2	3.1%
SRD Recreation/E911	288	277	11	4.1%
SRD Administration	39	38	2	4.6%
Regional Solid Waste	55	28	26	91.8%
Regional Hospital	231	238	(7)	(2.9%)
TOTAL REGIONAL TAXES	695	660	35	5.3%
City Taxes	1,646	1,598	47	2.9%
Storm Parcel Tax	12	12	-	0.0%
Sewer Parcel Tax	39	39	-	0.0%
Parks Parcel Tax	37	37	-	0.0%
TOTAL CITY TAXES	1,734	1,686	47	2.8%
Water User Fee	384	348	36	10.3%
Sewer User Fee	324	306	18	5.9%
Solid Waste User Fee	189	189	-	0.0%
TOTAL CITY USER FEES	897	843	54	6.4%
TOTAL TAXES & USER FEES	**$ 4,010**	**$ 3,911**	**$ 99**	**2.5%**

DID YOU KNOW?
Tax notices include more than City taxes. The City must collect and remit taxes for other government agencies.

City of Campbell River

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