A BYLAW OF THE CITY OF CAMPBELL RIVER TO AUTHORIZE REGULATIONS FOR USE OF THE WATERWORKS.

WHEREAS Council deems it expedient and necessary to regulate and impose a charge against the Owners of real property for use of the Waterworks;

NOW THEREFORE the Council of the City of Campbell River, in open meeting assembled, enacts as follows:

PART 1 – TITLE AND DEFINITIONS

Title

1. This Bylaw may be cited for all purposes as "Water Regulations Bylaw No. 3216, 2006".

Definitions

2. For the purpose of this Bylaw, the following definitions shall apply:

“All Weather Playing Field” includes a golf course, baseball field, soccer field, or grass tennis court.

“Animal Care Facility” means a facility which is used to house or contain animals, which is owner, operated or maintained by a licensed veterinarian.

“Approved Backflow Prevention Assembly” means a backflow preventer that is designed to be tested and repaired in-line and to meet the design and installation criteria requirements in the City’s Engineering Specifications and Standards.

"Apartment House" or "Multiple Dwelling" means a building, other than a lodging house or motel, consisting of three or more dwelling units.

“Automated Irrigation System” means any irrigation system that has permanently installed sprinkler heads and distribution pipes.

“Backflow” The flow of water or other liquids, gases, or solids from any source back into the customer's plumbing system or the City waterworks.

“Backflow Assembly Test Report” means a form provided by or approved for use by the City to be used when testing backflow assemblies to record all pertinent information and test data.
“Backflow Assembly Tester” means a person holding a valid certificate from the American Water Works Association, British Columbia Section for testing backflow prevention assemblies and approved by the City.

“Backflow Preventer” means a mechanical apparatus installed in a water system that prevents backflow of contaminants into the potable water system.

"Boarding House" means a building containing not more than five (5) sleeping rooms, where non-transient accommodation and meals for three or more persons are provided for remuneration, and which does not contain cooking facilities in any of the sleeping rooms.

"Building Inspector" means the Building Inspector of the City of Campbell River as well as any person lawfully acting for the time being in that capacity.

"Bungalow Court" means a group of buildings on a single parcel of land, providing living accommodation for permanent residents on a rental basis.

"City" means, as the context requires:

(a) the area within the boundaries of the City of Campbell River, or

(b) the City of Campbell River.

“Community Garden” means a single piece of land used collectively by a group of people through allotments or shared plots for the production of produce.

"Council" means Council of the City of Campbell River.

"Cross-Connection" means a connection or a potential connection between any part of a potable water system and another environment containing substances other than potable water in a manner which, under any circumstances, could allow such substances to enter the potable water system;

"Curb Stop" means a City owned valve on a water service connection that is located on a City street or lane or within an easement or right of way, at or near a customer's property line, or easement line.

"Customer" means:

(a) the Owner or the agent for the Owner of any premises to which water is supplied or made available from the waterworks,

(b) any person who is the occupier of premises to which water is supplied or made available from the waterworks, and

(c) any person who is a user of water supplied to any premises by the waterworks.

"Disconnect" means turning off, severing a connection with, or the complete removal of, a connection from the waterworks.
"Duplex House" or "Double House" means any building consisting of two dwelling units with a common wall, located side by side or one above the other.

“Dwelling Unit” means a self-contained housekeeping unit for non-transient residence consisting of one or more habitable rooms, only one kitchen, and a separate entrance.

"Engineering Specifications and Standards" means the document available from the City containing the engineering requirements for the installation of water systems.

“Fire Hydrant Use Permit” means a permit issued by the City of Campbell River for any person requesting water from a fire hydrant for the purposes other than emergency fire protection.

“Food and Beverage Establishment” means an establishment with a licence under the City’s Business Licence Bylaw No. 3296, 2007, where food or liquor is prepared for consumption on the premises or as part of a take-out food service.

"General Manager of Corporate Services" means the General Manager of Corporate Services of the City of Campbell River duly appointed by the Council, or such other person as the Council may by resolution appoint.

"General Manager Operations” means the General Manager Operations of the City of Campbell River, as well as any person lawfully acting for the time being in that capacity.

“Gray Water” means wastewater generated by the discharge from laundry, dishwashers, and kitchen sinks recycled for the purpose of landscape irrigation.

“Health and Safety Regulations” means federal or provincial enactments that require a use of water that violates a water use restriction in Schedule “A” to this Bylaw.

"Irrigation" means the sprinkling or pouring of water by means of any pipe, hose, irrigation ditch or flume upon or under the surface of the ground.

“Kennel” means a business establishment in which dogs or domestic animals are housed, groomed, bred, boarded, trained or sold.

"Lodging House" means a building, other than a hotel, containing not more than five (5) sleeping rooms where non-transient accommodation for three (3) or more persons is provided for remuneration, and which does not contain cooking facilities in any of the sleeping rooms.

"Meter Service" means a private water service that is equipped with a meter, or a Water Service Connection which is equipped with a meter for determining the quantity of water supplied to that service.

“Non-Residential Use” means use other than Residential Use.
“Nursery” means the use of land for the display and sale of flowers, fruits, vegetables, plants, shrubs, or trees.

"Owner" means, in respect of real property,

(a) the registered owner of an estate in fee simple,
(b) the tenant for life under a registered life estate,
(c) the registered holder of the last registered agreement for sale,
(d) the holder or occupier of land held in the manner referred to in section 228 or section 229 of the Community Charter.

“Person” includes a corporation, partnership or party or other legal representative of a person to whom the context can apply according to law and the singular includes the plural and the masculine includes the feminine.

“Premises” means any real property and buildings on it.

“Private Water Service” means all pipes, taps, valves, connections and other things necessary to or actually used for the purpose of distributing water within any premises and that are connected to a water service connection.

"Rate" means the price or sum of money to be paid by a customer for any water supplied or made available from the waterworks.

“Recycled Water” means wastewater that is treated to remove solids and impurities, and used in sustainable landscaping irrigation.

“Residential Use” means outdoor use at a person's domicile.

"Service" means the supply of water from the waterworks to any person.

“Shut Off” means to turn off the water supply by closing a City owned valve or by any other means approved by the City.

"Single Family Dwelling" means a building consisting of one dwelling unit.

“Sprinkler” means any hose connected sprinkler system.

"Stop-Cock" means the apparatus located inside a building that is used to interrupt the water supply to that building.

“Turn On” means to allow the flow of water by opening a City owned valve or by any other means approved by the City.

"Waterworks” means the waterworks system of the City, including without limitation all mains, pipes, hydrants, valves, stop-cocks, shut off valves, meters, automatic meter readers, water service connections, or other apparatus utilized for the supply and distribution of water under this bylaw.
"Water Service Connection" means the City owned pipe and other works, including any water meter or curb stop, located within a municipal highway, statutory right of way or private easement, that provide a connection from a water main to a customer or potential customer for the purpose of conveying water to that customer.

PART 2 – APPLICATION

3. The provisions of this bylaw apply to the waterworks and to the supply of water from the waterworks within the City, and to the users of any extension of the waterworks outside the boundaries of the City.

PART 3 – PROHIBITIONS

4. A person must not:

(a) use, interfere with, change, tamper, connect to or obstruct the waterworks or any part of the waterworks, unless authorized by the General Manager Operations;

(b) destroy or damage or in any manner interfere with any fire hydrant, standpipe, valve, shut off valve, meter, backflow preventer, meter vault or other fixture or equipment of the waterworks;

(c) obstruct at any time or in any manner, the access to any fire hydrant, standpipe, valve, shut off valve, meter, meter vault or other fixture or equipment of the waterworks;

(d) connect, cause to be connected, or allow to remain connected to the waterworks, or to any private water service, any piping, fixture, fitting, container or appliance which may cause pressure surges, or any other disturbance which may, in the opinion of the General Manager Operations, result in annoyance to any other customer, damage to any private water service, or damage to the waterworks;

(e) permit the introduction of any contaminant or foreign matter whatsoever into any private water service that is connected to the waterworks;

(f) use any water supplied under this bylaw as a source of heat or energy;

(g) sell, give or convey water beyond the premises to which the water is supplied under this bylaw, except with the written authority of the General Manager Operations.

5. A person must not do any of the following without first obtaining a permit from the General Manager Operations:

(a) attach to or connect with, or cause to be attached to or connected with, the waterworks any pipes, mains, or private water service;
(b) repair or alter, or cause any repairs or alteration to any private water service that is connected to the waterworks;

(c) open or use any water from a fire hydrant, or a standpipe or valve intended for fire fighting purposes.

6. The prohibitions under sections 4 and 5 do not apply to:

(a) the employees, agents or contractors of the City when carrying out repairs to or modifications of the waterworks;

(b) the use of water in an emergency for fire fighting purposes.

PART 4 - CONDITIONS OF SUPPLY OF WATER

7. Except as provided elsewhere in this bylaw, the General Manager Operations may prescribe standards for the connection or attachment of any private water service to the waterworks, and for the repair or alteration of any private water service.

8. The General Manager Operations may determine into which main of the waterworks a private water service must be connected.

9. The General Manager Operations may determine the minimum size of the water service connection that supplies any parcel.

10. By authorizing a water service connection under this bylaw, the City undertakes no duty of care to ensure that the capacity of that connection is sufficient for the future development potential of a parcel.

11. An owner who applies for a supply of water from the waterworks must install any private water service any required backflow preventer(s) and any required meter on that owner’s premises, at that owner’s expense, and in accordance with the requirements of this bylaw.

12. Supply of water from the waterworks to a customer shall only be provided where, in the opinion of the General Manager Operations, the waterworks has been effectively protected from any actual or potential cross connections existing at or within the customer’s private water service.

13. An owner who applies for a supply of water from the waterworks must pay the applicable fee under the User Fees and Charges Bylaw, or any other applicable bylaw, for the installation of any necessary water service connection to that owner’s premises.

14. The owner of a parcel supplied with water under this bylaw must

(a) install a property box (vault) at the curb stop as part of the water service connection to that parcel; and
(b) ensure that the property box is inspected and approved by the Building Inspector.

(c) Ensure that the property box conforms to the engineering specifications and standards.

15. All requirements of this bylaw for the installation of a water service connection, and for the installation of a private water service, must be met before the City supplies any water through that water service connection.

16. Where the water pressure in a water main exceeds 80 pounds per square inch, an owner whose private water service is supplied by that main, and a person who applies for a water service connection to that main, must:

(a) install as part of that private water service, and at that person’s sole cost, a pressure reducing valve of a type approved by the Building Inspector; and

(b) carry out that installation in the manner required by the Building Inspector.

17. Underground pipes forming part of a private water service must be not less than ninety-two (92) centimeters below the surface of the ground, and all other pipes that may be exposed to frost must be properly protected from freezing, with insulation or by other means approved by the Building Inspector.

18. Every owner must provide and install a stop-cock on each separate branch of that owner’s private water service.

19. Every owner must ensure that all pipes, taps, backflow preventers fittings and other things forming part of that owner’s private water service are installed in accordance with the provisions of all applicable bylaws and regulations.

20. Every owner must maintain the private water service on that owner’s premises in good order and repair and must protect that private water service from frost and injury at that owner’s own expense.

21. An owner who leaves their premises vacated for more than two (2) weeks must:

(a) turn off the water supply to the premises by closing the stop-cock on the inside of the house; and

(b) open a tap inside the premises as a vent.

PART 5 – ACCESS

22. A person must not obstruct or impede access to the waterworks or any part or component of the waterworks.

23. (a) The General Manager Operations, or any other employee or agent of the City with the authorization of the General Manager Operations, may remove any material or thing that obstructs or impedes access to the
waterworks and the expense of such removal shall be charged to and paid by the person responsible for the obstruction or the property owner of the property serviced.

(b) the owner of a parcel supplied with water under this bylaw must ensure that the property box and curb-stop for their property remains visible and accessible so that the curb-stop can be operated.

PART 6 – CROSS-CONNECTION CONTROL AND BACKFLOW PREVENTION

24. A person must not connect, cause to be connected, or allow to remain connected, any piping, fixture, fitting, container or appliance, in a manner which, under any circumstances, could allow water, waste water, or any other substance to enter the waterworks or any part or component of the waterworks, by backflow or by any other means.

25. Where the General Manager Operations believes that a cross-connection exists in contravention of this bylaw, the General Manager Operations may;
   (a) provide written notice to the customer to correct the cross-connection, at the customer's expense;
   (b) give notice to the customer to remove the piping, fixture, fitting, container or appliance that is the source of the cross-connection, within a period specified by the General Manager Operations; or
   (c) direct that an approved backflow prevention assembly be installed and maintained as part of that private water service, at the customer’s expense.

26. Where a backflow prevention assembly is required, the device shall conform to the City’s standards and specifications.

27. The owner or customer shall install a type of backflow preventer commensurate to the degree of hazard and that is approved by the General Manager Operations on the private water service at the location of the water service connection from the waterworks or other location(s) approved by the General Manager Operations.

28. Notwithstanding anything contained herein if, in the opinion of the General Manager Operations, the configuration of any water connection creates a high risk of contamination to the waterworks, the customer, shall install on the private water service at the location of the service connection from the waterworks an approved backflow prevention assembly.

29. The owner or customer will provide to the City within thirty (30) days of initial installation, repair or relocation of an approved backflow prevention assembly a backflow assembly test report from a certified backflow assembly tester confirming the following:
(a) the installation date of the approved backflow prevention assembly;
(b) the specific location of the assembly and what *cross connection* or hazard it is intended to isolate;
(c) the manufacturer, model, size and serial number of the backflow preventer installed; and
(d) that it is an approved backflow preventer assembly, installed correctly and in proper operating condition.

30. A customer or owner of any premises on which an approved backflow prevention assembly is installed must ensure that the approved backflow prevention assembly:

(a) is tested annually, or as directed by the General Manager Operations, by an approved backflow assembly tester;

(b) remains in proper working condition;

(c) is repaired or replaced where the results of testing show that the approved backflow prevention assembly is not in proper working condition.

31. Where a customer or owner fails to have an approved backflow prevention assembly tested as required under this bylaw, the General Manager Operations, on written notice to the customer or owner, may require that the approved backflow prevention assembly be tested within ninety-six (96) hours, or other period of time specified, of the customer or owner receiving the notice.

32. The failure to be sent a notice(s), or the failure to receive a notice(s), shall not excuse the mandatory duty of the premise owner or other responsible party to comply with this bylaw and/or the City of Campbell River cross connection control program and all other applicable bylaws.

33. Where there is a visible or other indication that a backflow preventer is malfunctioning, it is the responsibility of the owner or customer to immediately notify the General Manager Operations, and further, to stop using the private water service until the backflow preventer is replaced or repaired and re-tested. This includes but is not limited to damage by: freezing, hot water, fire or otherwise due to neglect.

34. A person must not turn on a curb stop or stop cock so as to provide a water service to any newly renovated, constructed or reconstructed premises, until the plumbing system in such premises has been inspected for cross-connections and approved by the Building Inspector and/or the General Manager Operations.

35. Prior to commencement of operation of the private water service in each irrigation season, the owner or any person operating a commercial or agricultural irrigation system shall have the approved backflow prevention assembly
inspected and tested, at the customer’s expense, by a certified backflow assembly tester.

PART 7 – AUXILLARY WATER SUPPLIES

36. No connection shall be installed or maintained whereby water from an auxiliary water system may enter the waterworks or customer’s private water service unless such auxiliary water system and the method of connection and use of such system shall have been approved by the General Manager Operations.

PART 8 – DISCONNECTION

37. The General Manager Operations, upon written notice to an owner, occupier or customer of any premises as provided in this section, may direct that the water service connection to that premises be disconnected for any of the following reasons, and the City shall not be liable for damages by reason of discontinuing the supply of water to those premises for such reasons:

(a) unnecessary or wasteful use of water, or violation of regulations concerning water and sprinkling, upon forty-eight (48) hours notice;

(b) failure to install or test a cross-connection control device, contrary to the requirements of this bylaw, upon thirty (30) calendar days notice;

(c) for failure to repair or replace defective pipes, fittings, valves, tanks or appliances which are leaking or are otherwise not in a good state of repair and which are or may become a cause of waste of water, upon thirty (30) calendar days notice;

(d) for failure to carry out any work authorized under this bylaw in accordance with the terms of this bylaw or the applicable permit, upon thirty (30) calendar days notice;

(e) upon receipt of written notice from the General Manager of Corporate Services that charges imposed under this bylaw, other than those charges that are eligible to be collected as taxes in arrears on the property serviced, are sixty (60) calendar days overdue, upon fifteen (15) calendar days notice.

38. Where a water service connection has been disconnected in accordance with this bylaw, such service shall not be turned on again until the owner has paid to the City:

(a) any charges under this bylaw which are then due and owing to the City;

(b) any water turn-off and turn-on charges applicable under the User Fees and Charges Bylaw;
(c) any additional costs incurred by the City in order to prevent improper use of water after the connection was disconnected.

39. An owner, customer or occupier who has received a notice of disconnection under section 37 (b), (c) or (d) of this bylaw may, by written notice delivered to the City Clerk within fourteen (14) days of that person’s receipt of the notice of disconnection, request that Council reconsider the disconnection of that person’s water service connection.

PART 9 – INTERRUPTION OF SERVICE

40. The City does not undertake a duty of care to furnish a continuous supply of water, or a minimum amount of water pressure, to any premises.

41. The City may temporarily reduce or discontinue the supply of water to any premises where necessary for the proper and effective operation, maintenance or repair of the waterworks.

42. The City shall not be liable for the failure of the water supply as a result of any action or damage to the waterworks or any temporary stoppage of any service on account of alteration or repairs of the waterworks or for any other reason whatever, whether such failure arises from the negligence of any person or agent in the employ of the City or otherwise.

43. In the event of failure of the water supply or stoppage continuing for a period of more than four (4) hours, the General Manager Operations may in his discretion, notify an owner, occupier or customer of the stoppage or alteration of supply.

PART 10 – METERS

44. Every owner having a meter service shall pay for the full amount of water as registered by the meter, according to the rates applicable under the User Fees and Charges Bylaw.

45. An owner must install a water meter at the water service connection serving that owner’s property where the General Manager Operations believes that the quantity of water delivered to the premises has exceeded 23 cubic metres per month throughout a period of three (3) consecutive months.

46. The owners of all metered premises referred to in the User Fees and Charges Bylaw must install a water meter at the water service connection serving that owner’s premises at the time of:

(a) construction or renovation of the premises;

(b) a change of use of the premises.

(c) at the written request of the General Manager Operations.

47. When a water meter is installed at the water service connection to any premises:
(a) it shall be installed in such a way so that it registers all water, excluding fire flows, delivered to those premises from the waterworks;

(b) the cost of purchasing the water meter and installation thereof must be paid by the owner of the premises for which the water meter is installed;

(c) the water meter must meet Engineering Specifications; and

(d) the water meter becomes the property of the City once it is installed.

48. Every water meter shall be placed at the property line unless another location is approved by the General Manager Operations.

49. All water meters that are installed in buildings, or other locations to which ready access is not available for meter reading by City staff, shall be installed with remote readout capabilities to the outside of the building as approved by the General Manager Operations, at the sole cost of the owner.

50. Except as provided in section 51, the City shall maintain and repair any water meter installed under this bylaw.

51. If a meter installed on an owner’s premises is stolen or is damaged by freezing, hot water, fire, or otherwise due to neglect of the owner, or an occupier or customer of that premises, as determined by the General Manager Operations, the cost of repairs or replacement will be billed to the owner.

52. An owner must ensure that the meter on that owner’s premises is adequately sized to accurately register all water use.

53. Multiple meters on a parcel or premises must be installed in parallel.

54. Where excessive flow or water use periodically overloads the capacity of any water meter used to supply service at any premises upon notification by the General Manager Operations, the owner of that premises shall apply for a replacement water service connection as prescribed in the User Fees and Charges Bylaw.

55. An owner or customer must immediately notify the General Manager Operations of any overload or breakage or stoppage or other irregularity in a meter.

56. For parcels equipped with a meter, charges for water use shall be based on meter readings, provided that:

(a) where any water meter fails to register or to properly indicate the flow of water, the General Manager of Corporate Services must estimate the water use and shall render an account to the owner based on the estimated usage;

(b) the General Manager of Corporate Services estimate must be based on the average water use for the 12 months immediately preceding the date
upon which such meter was last found to be in order, or such other period as is reasonable in the circumstances.

57. When an owner questions the accuracy of their water meter reading, the City may, upon written request and payment of the fee applying under section 58, have that meter re-read.

58. If an owner requests that their meter be tested, they shall deposit with the General Manager of Corporate Services a fee and the General Manager of Corporate Services will arrange with the General Manager Operations to have the meter tested. If meter testing discloses an error in registering the quantity of water passing through the meter of over 5% in favor of the City, the deposit shall be refunded to the owner. A correct registering meter shall be installed at the City's expense and the account for service shall be adjusted accordingly for the previous billing period.

59. If meter testing shows an accurate measurement of water or shows error in favor of the owner, the deposit shall be retained by the City to cover part of the expense of making such test.

60. City staff shall have free access at all reasonable hours to any premises for meter repairs and for the inspection of meters and other things connected with the water service connection.

PART 11– WATERING RESTRICTIONS

61. When an outdoor water use restriction is in effect, no customer shall use or permit the use of water supplied through the Waterworks contrary to the provisions of this Bylaw in effect at the time of use.

62. (a) The City Manager may at any time declare an outdoor water use restriction.

(b) When declaring an outdoor water use restriction, the City Manager may declare a stage 1, 2, or 3 restriction. The applicable restrictions for each stage shall be those stated in Schedule “A” to this Bylaw.

(c) The City Manager may at any time terminate an outdoor water use restriction or bring into effect a different stage of restriction. A stage will remain in effect until the City Manager terminates the stage or declares the commencement of another stage.

(d) If the City Manager has not declared an outdoor water use restriction by May 1 of any year, stage 1 restrictions come into force and take effect on that date without prior declaration or public announcement.

(e) The City Manager shall make a determination to declare or terminate an outdoor water restriction under sub-sections (a), (b), and (c), base on:

(i) the current and anticipated supply of water available for use through the Waterworks;
(ii) current and anticipated water use in the City;
(iii) the need to reduce peak demands on the Waterworks; and
(iv) operational factors which limit the City’s ability to supply water.

(f) After making a determination to declare or terminate a stage of outdoor water use restrictions under sections (a), (b), or (c), the City Manager shall cause a notice to be published (“Notice”) by one or more of the following methods:

(i) City of Campbell River press release;
(ii) Publication through:
   a. City of Campbell River website;
   b. radio broadcast;
   c. two local newspapers; or
(iii) The placement of signage in the City advising of the restrictions.

(g) The commencement or termination date of the stage of outdoor water restriction shall be the date stated in the Notice.

(h) Notice shall be deemed to be given and to be served upon all Customers forty eight (48) hours after the Notice is first published or released.

63. Notwithstanding the restrictions contained in Schedule “A” on the watering of lawns, a Customer who has installed a new lawn may apply to the City for a permit allowing the sod or seed to be sprinkled with water outside of permitted days during stage 1 and 2. Permits may only be issued during Stage 1 restrictions. If issued a permit, the person may only water:

(a) new sod within 21 days of planting; and
(b) new seed within 45 days of planting;
and may not water during stage 3.

64. (a) Notwithstanding section 62, in the event of a disaster, emergency, water contamination, severe water shortage, or Waterworks malfunction, the City Manager may impose any stage of water restriction or further restrictions not set out in Schedule “A”, for the use of water for any purpose.

(b) The City Manager may exempt Customers performing essential services from any restriction implemented under this section.

(c) The City Manager shall provide Notice of restrictions implemented under this section as soon as is reasonably practical. Notice shall be deemed to have occurred upon publication or release in accordance with section 62(f).
65. Watering restrictions under this bylaw do not apply to the use of rainwater, Gray Water, Recycled Water or other sources of water obtained from a source other than the Waterworks.

| Sections 66 and 67 deleted by Amd Bylaw 3562 Oct/14 |

66. Deleted.

67. Deleted.

**PART 12- APPROVALS AND APPLICATIONS FOR SERVICE**

68. Notwithstanding any other provisions of this Bylaw, any Person who wishes to obtain a temporary supply of water may apply to the General Manager Operations for a Fire Hydrant Use Permit.

69. The General Manager Operations may prescribe the form of application for a permit for:

(a) the turning on or turning off of the supply of water to any private water service from the waterworks;

(b) the attachment to or connection with the waterworks of the City of any pipe, main or service;

(c) a limited time exemption from Irrigation restrictions;

(d) the repair to or alteration of any private water service connected with or attached to the waterworks.

70. (a) All permit applications must be signed by the applicant and delivered to the office of the General Manager Operations, and must be accompanied by the payment of the applicable fees and charges prescribed by the User Fees and Charges Bylaw.

| Amd Bylaw 3390 Oct/09 |

(b) any person who wishes to have a property box or curb-stop located and made visible and accessible may apply to the City for a service locate.

(c) any person who wishes to have their water shut-off immediately may apply for an emergency water turn-off.

71. Where an application for a water service connection has been made and that service cannot be provided unless an extension of the water main is made, that extension shall be installed under the following conditions:

(a) without cost to applicant provided the extension does not exceed eighteen (18) metres;
(b) where the extension is in excess of eighteen (18) metres, the applicant shall pay the total cost of the extension in excess of the first eighteen (18) metres;

(c) where two or more applications are received, the total cost applicable under (b) shall be divided pro rata among the applicants.

72. A person who obtains a permit under this bylaw must perform the work authorized under the supervision of such employee, employees or agents of the City as the General Manager Operations may direct.

73. The General Manager Operations may cancel the permit of any person, who fails to conform to the standards or requirements set by the General Manager Operations or the requirements of this bylaw.

74. An applicant who requires the extension of a water main must provide to the City in advance a deposit in the amount of 125% of the estimated cost of the extension.

PART 13 – OFFENSES AND PENALTIES

75. Except as otherwise provided in this bylaw, any person who violates any provision of this bylaw or who suffers or permits any act or thing to be done in contravention of the bylaw, or who refuses, or omits or neglects to fulfill, observe, carry-out or perform any duty or obligation imposed by this bylaw shall be liable on summary conviction to a fine not exceeding two thousand dollars ($2,000.00) For each day that a violation is permitted to exist, it shall constitute a separate offence.

PART 14 – INSPECTION AND ENFORCEMENT

76. The Building Inspector or any other person appointed by him may at any time enter onto any premises that are supplied with water under this bylaw for the purpose of inspecting all pipes and taps used for water distribution or to check for leaks or defects in such taps or pipes.

77. The General Manager Operations, or his authorized representative, may at any time enter upon any premises that is supplied with water under this bylaw, or upon any premises where work is undertaken pursuant to a permit issued under this bylaw, for the purpose of inspecting and determining whether all regulations, prohibitions and requirements under this bylaw are being met.

78. Impose minimum standards that must be met and satisfied relating to the type of backflow preventer and the installation and maintenance of the same as specified by the City of Campbell River Cross Connection Control Program.

PART 15 - REPEAL

79. Campbell River Water Rates and Regulations Bylaw No. 2881, 2001” is hereby repealed.
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Original bylaw signed by:

Roger McDonell  
MAYOR

W. T. Halstead  
CITY CLERK
SCHEDULE “A”

Stage 1:

1.0 No Customer shall use a Sprinkler or Automated Irrigation System to water any lawn, garden, tree or shrub on a Residential property at any time except 5 a.m. to 9 a.m., and 7 p.m. to 10 p.m.:
   a. on Monday, Wednesday and Saturday for even numbered addresses; and
   b. on Tuesday, Thursday and Sunday for odd numbered addresses.

2.0 No Customer shall use a Sprinkler or Automated Irrigation System to water a lawn, garden, tree or shrub on a Non-Residential property at any time except 1 a.m. to 8 a.m.:
   a. on Monday, Wednesday and Friday for even numbered addresses; and
   b. on Tuesday, Thursday, and Friday for odd numbered addresses.

3.0 Exceptions to Sprinkling Restrictions
   a. a Customer who has installed a new lawn may apply to the City for a permit allowing the Customer to use a sprinkler or automated irrigation system outside of the permitted days in accordance with section 63 of this Bylaw.
   b. a Customer may test an Automated Irrigation System outside the permitted hours.
   c. a Customer may use a Sprinkler or Automated Irrigation System to water an All Weather Playing Field outside of the permitted hours if failure to do so would result in permanent loss of plant material.
   d. a Customer may use a Sprinkler or Automated Irrigation System outside of the permitted hours at a Nursery or garden centre to water plants grown for the purpose of commercial sale, at a farm, or at a Community Garden.
   e. a Customer may use a hand watering and/or spring loaded type nozzles with automatic shut off connected to a hose outside the permitted hours to water gardens, trees and shrubs.

Stage 2:

1.0 No customer shall use a Sprinkler or Automated Irrigation System to water a lawn, garden, tree or shrub on a Residential property at any time except 5 a.m. to 9 a.m. and 7 p.m. to 10 p.m.:
   a. on Monday for even numbered addresses; and
   b. on Thursday for odd numbered addresses.
SCHEDULE “A” CONTINUED

2.0 No Customer shall use a Sprinkler or Automated Irrigation System to water a lawn, garden, tree or shrub on a Non-Residential property at any time except 1 a.m. to 5 a.m.:
   a. on Wednesday for even numbered addresses; and
   b. on Tuesday for odd numbered addresses.

3.0 Exceptions to Sprinkling Restrictions
   a. a Customer who has applied for and received a permit under section 63 of this Bylaw during or before the imposition of Stage 1 restrictions may use a Sprinkler or Automated Irrigation System in accordance with the restrictions in section 64.
   b. a Customer may use a Sprinkler or Automated Irrigation System to water an All Weather Playing Field outside the permitted hours, if failure to do so would result in permanent loss of plant material.
   c. a Customer may use a Sprinkler or Automated Irrigation System outside of the permitted hours at a Nursery or garden centre to water plants grown for the purpose of commercial sale, at a farm, or at a Community Garden.
   d. a Customer may use a hand watering and/or spring loaded type nozzles with automatic shut off connected to a hose outside the permitted hours to water gardens, trees and shrubs.

4.0 Other Restrictions
   No Customer shall use water to wash any outdoor surface, including any sidewalk, walkway, driveway, or exterior building surface, through the use of a pressure washer or other mechanical device, unless:
   a. the use occurs at a Food and Beverage Establishment, Kennel, or Animal Care Facility, and is required by Health and Safety Regulations; or
   b. the water is used by the City to clean streets or bridges.

5.0 No Customer other than a person operating a window cleaning business licensed under the City's Business Licence Bylaw No. 3296, 2007 shall use water to wash the exterior windows of any building or structure.

6.0 No Customer shall use water to wash a vehicle outdoors, unless the Customer is required to do so by Health and Safety Regulations and the Customer uses a hose with a spring-loaded nozzle and an automatic shut-off.

7.0 No Customer may use water to fill a fountain or other decorative feature.
SCHEDULE “A” CONTINUED

Stage 3:

1.0 No customer shall use a Sprinkler or Automated Irrigation System to water a lawn, garden, tree or shrub on a Residential property at any time.

2.0 Exceptions

   a. A Customer may use a Sprinkler or Automated Irrigation System to water an All Weather Playing Field outside of the permitted hours, if failure to do so would result in permanent loss of plant material.

   b. A Customer may use a Sprinkler or Automated Irrigation System outside of the permitted hours at a Nursery or garden centre to water plants grown for the purpose of commercial sale, at a farm, or at a Community Garden.

   c. A Customer may use a hand watering and/or spring loaded type nozzles with automatic shut off connected to a hose to water gardens, trees and shrubs.

3.0 No Customer shall Hand Water any lawn.

4.0 No Customer shall use water to wash any outdoor surface, including any sidewalk, walkway, driveway, or exterior building surface, through the use of a pressure washer or other mechanical device, unless:

   a. the use occurs at a Food and Beverage Establishment, Kennel, or Animal Care Facility, and is required by Health and Safety Regulations; or

   b. the water is used by the City to clean streets or bridges.

5.0 No Customer other than a person operating a window cleaning business licensed under the City’s Business Licence Bylaw No. 3296, 2007 shall use water to wash the exterior windows of any building or structure.

6.0 No Customer shall use water to wash a vehicle outdoors, unless the customer is required to do so by Health and Safety Regulations and the Customer uses a hose with a spring-loaded nozzle and an automatic shut-off.

7.0 No Customer shall use water to fill a fountain or other decorative feature.

8.0 No Customer shall use water to apply any grass spray, hydro seeding, pesticide or fertilizer on any lawn, garden, tree or shrub.

9.0 No Customer shall use water to fill any hot tub, spa, swimming pool, or wading pool.