City of Campbell River

COMMUNITY SERVICES SURVEY

The City of Campbell River is experiencing a significant economic transition. By answering the questions in this survey, you are providing feedback for Mayor and Council to consider during City budget deliberations February 24 to 26, 2010.
Please take a few minutes to provide the requested information or mark the appropriate box to indicate your opinion about City services.
Your input will help us make important decisions on the City's future taxation and spending.
Individual survey results will be kept completely confidential.
Thank you in advance for sharing your opinion by noon, Feb. 19.

1 What is your postal code? _____

2 Please rate the importance of each of the following City services:

	Extremely important	Very important	Important	Somewhat important	Not at all important	Don't know
Airport						
Business development						
Bylaw enforcement						
Centennial pool						
Communications/public consultation						
Culture and heritage services						
Curbside recycling pickup						
Domestic water supply						
Environment programs for clean air						
Environment programs for clean water						
Fire services						
Grants to community groups						
Garbage collection						
Land use planning						
Land use regulation						
Parks						
Playing fields						
Police services						
Recreation programs						
Roads maintenance						
Sanitary sewer						
Sidewalk maintenance						
Storm drainage						
Tax exemptions for various organizations						
Tourism promotion						
Transit						
Walking trails						

3 Please rate these City services according to how important it is to maintain them at current levels:

	Extremely important	Very important	Important	Somewhat important	Not at all important	Don't know
Airport						
Business development						
Bylaw enforcement						
Centennial pool						
Communications/public consultation						
Culture and heritage services						
Curbside recycling pickup						
Domestic water supply						
Environment programs for clean air						
Environment programs for clean water						
Fire services						
Grants to community groups						
Garbage collection						
Land use planning						
Land use regulation						
Parks						
Playing fields						
Police services						
Recreation programs						
Roads maintenance						
Sanitary sewer						
Sidewalk maintenance						
Storm drainage						
Tax exemptions for various organizations						
Tourism promotion						
Transit						
Walking trails						

4 Please rate the following City services according to which should be reduced:

	Do not reduce	Reduce somewhat	Reduce substantially	Eliminate service	Don't know
Airport					
Business development					
Bylaw enforcement					
Centennial pool					
Communications/public consultation					
Culture and heritage services					
Domestic water supply					
Curbside recycling pickup					
Environment programs for clean air					
Environment programs for clean water					
Fire services					
Grants to community groups					
Garbage collection					
Land use planning					
Land use regulation					
Parks					
Playing fields					
Police services					
Recreation programs					
Roads maintenance					
Sanitary sewer					
Sidewalk maintenance					
Storm drainage					
Tax exemptions for various organizations					
Tourism promotion					
Transit					
Walking trails					

5 How much of a tax increase would you be willing to incur so the City could provide the following services?

	Tax increase according to need	Slight tax increase	No tax increase	Don't know
Increased community beautification				
Expanded recycling facility and services (incl. compost)				
Expanded facilities/programs for youth				
Expanded facilities/programs for seniors				
Expanded cultural services				
Expanded recreation services				
Expanded transit service				
Expanded environmental programs for air				
Expanded environmental programs for water				
Other (please specify) _____				

6 Since 2002, the City has been working to reduce its dependence on major industry taxation. So far, the City has significantly reduced major industry taxation by shifting taxes to other tax classes (residential, commercial, utility, etc.). Should the City continue to reduce major industry taxation?

(Please circle)
Yes No Don't know

7 Which direction would you like City Council to take over the next year?

Improve service levels	
Maintain current service levels	
Lower service levels	
Don't know	

8 How satisfied are you with the following City services?

	Very satisfied	Somewhat satisfied	Don't know	Somewhat dissatisfied	Very dissatisfied
Airport					
Business development					
Bylaw enforcement					
Centennial pool					
Communications/public consultation					
Culture and heritage services					
Curbside recycling pickup					
Domestic water supply					
Environment programs for clean air					
Environment programs for clean water					
Fire services					
Grants to community groups					
Garbage collection					
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Land use regulation					
Parks					
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Police services					
Recreation programs					
Roads maintenance					
Sanitary sewer					
Sidewalk maintenance					
Storm drainage					
Tax exemptions for various organizations					
Tourism promotion					
Transit					
Walking trails					

9 What are the three most important issues facing Campbell River?

THANK YOU FOR COMPLETING THIS SURVEY.

Please mail or return completed surveys to: City Manager
The City of Campbell River
301 St. Ann's Road
Campbell River BC V9W 4C7

Questions? Contact us.
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